



Northwest Territories Health & Social Services Authority Survey Results: Report Card

Engagement			+/- NTHSSA (2016)	+/- GNWT Overall	GNWT Range Lowest - Highest %	Ranking ¹			
63.9%	18%	16.4%	-5.2	-4.7	55.3-81.8%	III			
COMMITMENT	CAPACITY		65.3%	13.5%	20.2%	-6.7	-4.9	64.3-79.6%	III
	DEVELOPMENT		47.7%	25%	27%	-1.3	-7.7	46.4-71.3%	III
	EXCELLENCE & INNOVATION		61.1%	18.7%	19.2%	-4.9	-4.7	56.6-82.6%	III
	CULTURE		58.9%	18.2%	22%	-6.7	-9.1	58.2-77.0%	III
SATISFACTION	DIVERSITY & INCLUSION		58.1%	21.6%	19.7%	-0.2	-6.2	44.1-75.6%	III
	HEALTH, WELLNESS & SAFETY		57.9%	19.4%	21.7%	-5.6	-12.5	57.9-85.5%	III
	LEADERSHIP		56.4%	16.4%	26.9%	-3.4	-9.8	56.4-81.3%	III
			2021	2016					
NTHSSA Engagement Favorability Score			63.9%	69.1%					
NTHSSA Survey Response Rate			41.3%	44.3%					

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile