



Download and install VPN on your personal home computer (Mac)

1. Open a web browser and go to gnwt-vpn.gov.nt.ca.

2. **Log in** using your GNWT account username and password.

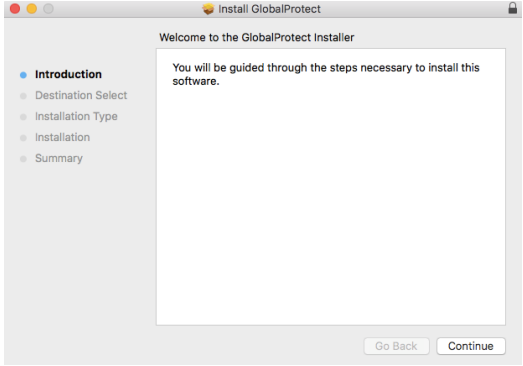
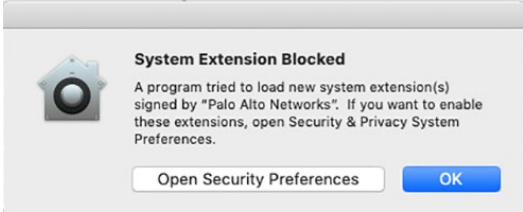
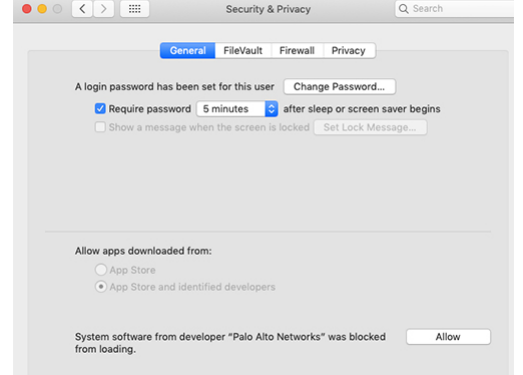


3. Start the **download** by clicking the software link that corresponds to the operating system running on your computer.

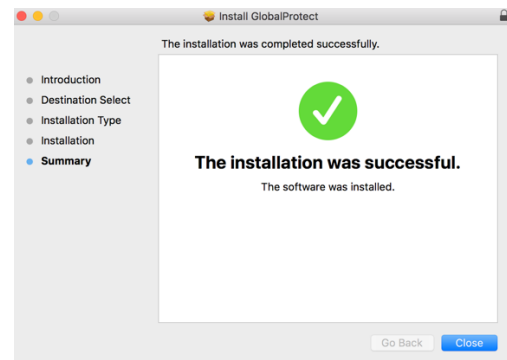


4. Locate and open the downloaded file.



<p>5. Follow the prompts as directed to install the agent.</p>	
<p>6. For macOS 10.13 and later: You will have to allow Palo Alto Networks in Mac Security & Privacy as part of your initial setup. If you are prompted with a System Extension Block screen, follow the instructions to allow GlobalProtect to install the extensions. If this security box appears, you MUST click Open Security Preferences (NOT the OK button).</p> <p>Or, you can go to System Preferences, Security & Privacy.</p>	
<p>7. Click Allow at the bottom of the screen.</p>	

8. Click **Close** to complete the installation.



If using a personal computer make sure it's up-to-date and secure:

- Set up automatic macOS security updates
- Have an up-to-date and antivirus installed and running

If you experience any issues logging into VPN, please contact the TSC Service Desk at Phone (867) 920-4408 or 1 (866) 380-6777 toll-free.