



Health & Social Services Survey Results: Report Card

| | | Engagement | | +/- HSS (2016) | +/- GNWT Overall | GNWT Range Lowest - Highest % | Ranking ¹ | |
|--------------|---------------------------|------------|-------|-------------------|---------------------|----------------------------------|----------------------|----|
| | | 71.7% | 13.5% | 12.5% | +4.5 | +3.1 | 55.3-81.8% | II |
| | | | | | | | | |
| COMMITMENT | CAPACITY | 68.9% | 14.9% | 15.4% | -3.9 | -1.2 | 64.3-79.6% | II |
| | DEVELOPMENT | 56.7% | 25.8% | 16.6% | +1.5 | +1.3 | 46.4-71.3% | II |
| | EXCELLENCE & INNOVATION | 72.3% | 15.6% | 11.5% | +2.7 | +6.5 | 56.6-82.6% | I |
| | CULTURE | 75.3% | 11.4% | 11.9% | +4.0 | +7.3 | 58.2-77.0% | II |
| SATISFACTION | DIVERSITY & INCLUSION | 63.9% | 19% | 14.9% | +7.1 | -0.4 | 44.1-75.6% | II |
| | HEALTH, WELLNESS & SAFETY | 70.8% | 17.5% | 10.2% | -0.2 | +0.4 | 57.9-85.5% | II |
| | LEADERSHIP | 72.6% | 15.9% | 11.2% | +9.8 | +6.4 | 56.4-81.3% | II |

| | 2021 | 2016 |
|-----------------------------------|--------------|-------|
| HSS Engagement Favorability Score | 71.7% | 67.2% |
| HSS Survey Response Rate | 58.3% | 67.0% |

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile