

# What are Phishing Emails?

Information for Employees of the Government of the Northwest Territories

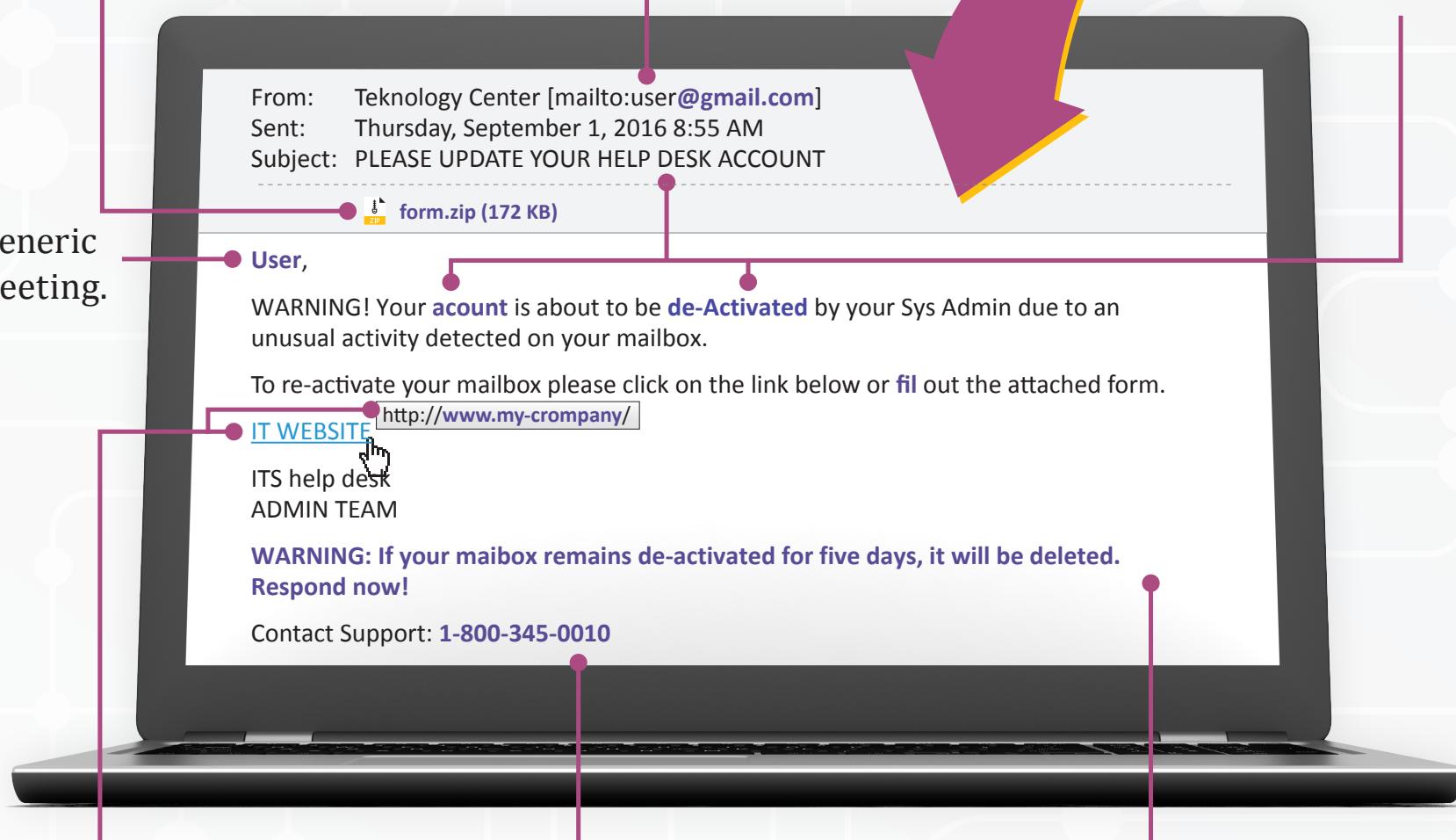
This is a  
phishing email

Unsolicited  
attachment.

Sent from a public or  
unknown address.

Generic  
greeting.

Bad spelling,  
grammar and/  
or capitalization.



Invitation to click  
on unknown links.

Unknown toll-  
free number.

Threat that creates  
a sense of urgency.

*Every 60 seconds, 250 computers around the world are hacked by phishing emails.*

*These breaches cost companies and governments billions of dollars every year in lost time and productivity, as well as stolen credit card information, business secrets, and intellectual property.*

## What is Phishing?

Cybercriminals create emails that appear to come from someone you trust – fake I.T. support groups, banks, or popular websites. They try to trick you into giving away information such as your password or credit card details.

Using infected links or attachments, cybercriminals try to install malicious programs onto your computer.

*Received a  
suspicious email?*



## What to do?

1. Never give out personal or sensitive information based on an email request. Always verify the sender, and find a secure way to share information.
2. Never give out your user name or password.
3. Hover your mouse over links in email messages to verify the link's actual destination.
4. Rather than visiting websites linked in emails, type in website addresses on your browser.

**Contact the TSC!**

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Government of  
Northwest Territories