



The Employee Engagement and Satisfaction Survey (EESS) provides the Government of the Northwest Territories (GNWT) with valuable insight into its employees' engagement levels and overall satisfaction. The EESS informs management, employees and human resource specialists about any underlying issues and challenges that may exist in the workplace.

Employee engagement is about understanding what drives and motivates employees. It can be broken down into two spectrums:

- An employee's **commitment** to their job and organization
- An employee's **satisfaction** with their job and organization

The GNWT Employee Engagement Model identifies seven indices (themes) related to employee commitment or employee satisfaction. The EESS consists of 45 questions, including 11 Employee Engagement Index questions and 34 questions grouped into the seven theme-based indices.

It was launched in October 2025 and closed in December 2025. Results were compiled and are available on individual department report cards. These report cards provide a snapshot breakdown of each of the indices driving employee engagement and a comparison to the previous EESS, which was conducted in 2023.



Tłıchq Community Service Agency – Education Survey Results: Report Card

Engagement			+/- TCSA-ED (2023)	+/- GNWT Overall	GNWT Range Lowest - Highest %	Ranking ¹
	81.6% 10.9% 7.5%		+5.8	+14.0	55% - 82%	I
■ FAVOURABLE ■ NEUTRAL ■ UNFAVOURABLE						
COMMITMENT	CAPACITY					
	77.7% 12.3% 10.0%		+6.3	+6.8	57% - 87%	I
	DEVELOPMENT					
	64.5% 21.0% 14.5%		-1.4	+9.6	36% - 70%	I
SATISFACTION	EXCELLENCE & INNOVATION					
	78.7% 14.7% 6.7%		+3.0	+14.6	52% - 79%	I
	CULTURE					
	74.2% 16.5% 9.3%		+4.0	+5.9	45% - 83%	I
SATISFACTION	DIVERSITY & INCLUSION					
	69.3% 14.7% 16.0%		-4.9	+7.8	46% - 79%	I
	HEALTH, WELLNESS & SAFETY					
	73.3% 15.3% 11.3%		+0.9	+4.3	54% - 87%	II
SATISFACTION	LEADERSHIP					
	74.5% 13.5% 12.0%		+11.3	+9.1	47% - 81%	I
			2025	2023		
TCSA-ED Engagement Favourability Score			81.6%	75.9%		
TCSA-ED Response Rate			23.6%	47.9%		

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile