

1. Statement

The Government of the Northwest Territories relies on effective internal and external communications. Electronic mail is a major communications medium within and outside the GNWT. Departments must be able to communicate efficiently and effectively with email.

The intent of this Standard is to provide communications standards to facilitate effective and efficient internal electronic mail, facilitate email use with organizations outside the GNWT and to position the GNWT to effectively implement secure mail within the GNWT and with outside parties as required. The Standard is not intended to hinder staff in performing their duties. The Standard is to ensure electronic mail, its required support staff, hardware and software infrastructure, can provide reliable email communications.

2. Standard

The Standard corporate email software is Hewlett Packard Openmail.


3. Supporting Documentation and Information

Desktop Software Standard 6003.00.10; Email client software.

4. Implementation

Hewlett Packard has served notice that it will no longer support Openmail after 2003. PW&S will solicit Department needs, research alternatives and propose a new standard to ITAC and its Standards Subcommittee, by December 2002.

Most Departments are using the GNWT Corporate email standard. Those Departments currently using alternate software should continue to do so for the interim, but they should not make any major time and/or dollar investment to maintain or change their current email system. After PW&S evaluates alternatives and recommends an alternative GNWT approach, all departments should move to the standard as soon as possible.



Chairman of the Informatics
Policy Committee (IPC)