



Health and Social Services Survey Results:

Report Card

Engagement				+/- HSS (2023)	+/- GNWT Overall	GNWT Range Lowest - Highest %	Ranking ¹	
75.8% 15.6% 8.5%				+6.9	+8.1	55% - 82%	I	
■ FAVOURABLE ■ NEUTRAL ■ UNFAVOURABLE								
COMMITMENT	CAPACITY							
	77.8% 11.5% 10.6%			+5.3	+6.9	57% - 87%	I	
	DEVELOPMENT							
	64.6% 19.9% 15.5%			+5.7	+9.7	36% - 70%	I	
COMMITMENT	EXCELLENCE & INNOVATION							
	73.5% 16.9% 9.6%			+4.8	+9.4	52% - 79%	I	
	SATISFACTION	CULTURE						
		79.6% 11.6% 8.7%			+2.9	+11.4	45% - 83%	I
DIVERSITY & INCLUSION								
60.1% 23.7% 16.2%			-1.7	-1.4	46% - 79%	II		
HEALTH, WELLNESS & SAFETY								
73.0% 16.2% 10.6%			+0.7	+3.9	54% - 87%	II		
SATISFACTION	LEADERSHIP							
	76.3% 9.7% 14.0%			+7.9	+11.0	47% - 81%	I	
				2025		2023		
HSS Engagement Favourability Score				75.8%		68.9%		
HSS Response Rate				61.1%		69.1%		

¹ The rank indicates how departmental results compare with other GNWT departments, boards, and agencies. I = Top 25th percentile, II = 25th to 75th percentile, III = Bottom 25th percentile